To apply for a GPE Fellow position: Submit an updated resume and cover letter to gsasprofessionaldevelopment@yale.edu with the subject header “[Name of Fellow position]” by July 7, 2023.

Yale Library Community Engagement & Research Fellow at Yale University Library

Graduate Professional Experience Host Office Description
Yale University Library is made up of 500 staff, more than a dozen libraries and locations, vast physical collections, and extensive electronic resources. All these elements are animated and connected by technology and expertise in the service of teaching, learning, research, and practice.

Sterling Memorial Library will celebrate the centennial of its opening in 2031, which we are calling Sterling 2031. Over the past ninety years, numerous spaces in Sterling have been repurposed, renovated, and restored in keeping with changing research and learning needs. The centennial provides a unique opportunity to comprehensively address facilities, infrastructure, and services to preserve Sterling Memorial Library as a vital place for research, learning, and inspiration in the decades to come.

Host Mentors
Sarah Tudesco
Program Director of Assessment and User Experience Research (AUXR)
sarah.tudesco@yale.edu

Katy Webb
Director of Yale Access Services and Bass Library
kathryn.webb@yale.edu

Graduate Professional Experience Fellow Responsibilities
The Yale Library Community Engagement & Research Fellows will support the Sterling 2031 initiative by conducting user research, a literature review, and proposals for the continuation of the user research efforts, as well as giving feedback on the committee’s concurrent projects. This will include:

- Through applied and hands-on user research activities, gather feedback with the goal of understanding the current use and potential of Sterling Memorial Library. Groups to be engaged with include faculty, students, first-generation/low-income students, and those identifying with various ethnic/racial or ability groups.
- Write a literature review of the library and space design literature to learn from similar efforts at other institutions.
- Develop guidelines and proposals for ways to engage our users to learn what they need to feel like they belong in Sterling Memorial Library.
- Provide feedback on signage and wayfinding efforts from the Sterling 2031 committee.
The Yale Library Community Engagement & Research Fellow will present their work to the Sterling 2031 Committee and Library staff upon the conclusion of the position appointment.

Project Deliverables:
- Literature review
- Detailed plan for user engagement to be developed with the Program Director of AUXR
- Guidelines and proposals for Belonging Initiatives

Graduate Professional Experience Learning Objectives and Opportunities
1. Research: the position represents an opportunity to develop qualitative and quantitative research studies. There will also be opportunities for analyzing and synthesizing data and presenting insights to Sterling 2031 committee.
2. Communication and Community Engagement: the position will encourage development of skills to effectively engage the diverse community of library users.

Desired Qualifications
- Organizational and project management
- Excellent communication skills (verbal and written)
- Interpersonal skills
- Market research skills
- Analytical skills
- Ability to work independently and in a small group
- Research and presentation experience

Duration of position
Full academic year